



Thank you for taking time to read this important advisory regarding our water meter upgrade project.

The City of St. Clair has contracted with Professional Meters Inc, (PMI) to update water meters throughout the area. This project will be starting November 2025 and is expected to complete by February 2026. These new meters will allow the City of St. Clair to implement an automated meter reading process that will provide better customer service, greater data accuracy, and reduced operational costs. The following information is important for you to understand in advance of our visit to your home or business:

- **Water Meter Upgrade:** PMI will be upgrading meters from 8:00am to 7:30pm Monday through Thursday, 8:00am-6:30pm Friday and 9:00am-2:00pm Saturday.
- **Impacts to You:** You will receive a post card in the mail to schedule. Please call and schedule an appointment when you receive this post card. PMI will upgrade the water meter on the scheduled date. The water will need to be turned off for approximately 20 min for this upgrade. You will receive a post installation door hanger after the installation is completed.
- **Water Meter Access:** PMI will need unobstructed access to the current water meter. If the meter is inside, PMI will need a clear path to the meter and 3' surrounding the meter. If the meter is in a pit, PMI will need a clear path to the pit.

Should you have questions or concerns related to this process please contact the Water Treatment Plant at 810-329-5276 or the Treasurer (Utility Billing) at 810-329-7121.

Thank you in advance for your cooperation.

Sincerely,

Steve Duchane, City Superintendent

MANDATORY WATER METER UPGRADE

The City of St. Clair is working with Professional Meters Inc. (PMI) to upgrade the existing water meters in your area. This upgrade will help the community manage its water resources more efficiently.

The water meter is at no cost to the customer. An appointment will need to be scheduled to replace the water meter.

- Someone age 18 or older must be present for the installation which usually takes about 30 minutes. The water will be shut off for about 15 minutes.
- The water meter is typically located inside, near the main water shut-off valve. The meter needs to be accessible to the installer.

To schedule an appointment, go to
www.ScheduleMyMeter.com
or call 1-855-215-5122 (toll free) Habla Español
Call Center hours are:
Mon-Thur: 8am - 7:30pm / Fri: 8am - 6:30pm / Sat: 9am - 2pm EDT

Authorized by the City of St. Clair.
For questions or concerns please call City Hall at 810-329-7121 or St Clair Water Plant at 810-329-5276

